



Waste Management
Customer Service Number: 1-800-592-9995

Residential Waste Management Pickup Procedures

To arrange service:

- If the Waste Management service agent informs you they do not service our area ask them to use their **Service Tool** to search again. If they still can't locate our area request to speak to a **Supervisor**.
- You will need to request **Carryout Service**,
 - This notifies the driver to pick up your container from your garbage enclosure. If this isn't set up they will not pick up your container. Waste Management measures the distance from curbside to enclosure to determine the additional charge.
- Normal residential pick up for Tumble Creek and Suncadia is scheduled every Thursday.
- Waste Receptacles are to be kept in your garbage enclosure area for Waste Management personnel to retrieve. Please do not place them at the end of your driveway or on the roadway. This will keep garbage off the streets and away from wildlife.
- If you need assistance please contact Suncadia Community Association at 509-649-6271

To report missed services please call 1-800-592-9995.